



Automotive Technology Service Management Associate of Applied Science (A.A.S.)

2018–2019

DESCRIPTION:

The Service Management Major shares general education courses and the first year of basic technical courses within the Automotive Technology Program. Then, during the second year of the program, it helps you supplement your technical knowledge with the fundamental management principles and practices needed to be successful in a management career.

The Service Management AAS also helps students to prepare for the ASE certification exams - Parts Specialist (P2) and Service Consultant (C1). Upon completion of the program students earn an Associate of Applied Science degree in Automotive Technology – Service Management major. For more information, see csc.edu/academics/departments/automotive-technology.

ADMISSION REQUIREMENTS:

This is a non-selective, open-admission program.

ONGOING REQUIREMENTS:

All students

OPPORTUNITIES FOR GRADUATES:

Career:

The Service Management major prepares students for entry into management positions available in automotive repair facilities. Potential job titles for graduates include service director, service manager, service advisor, dispatcher, customer relations specialist, or independent shop owner

Transfer:

Through our upward articulation agreement with Franklin University, those interested in pursuing a bachelor's degree can enter their Bachelor of Applied Management Degree with junior status.

DEGREE REQUIREMENTS (AUTOMOTIVE TECHNOLOGY SERVICE MANAGEMENT A.A.S.):**FIRST SEMESTER**

Course	Term	Credits	Milestones/Progress Check
AUTO 1101 Basic Auto Systems*	AU/SP/SU	2	
AUTO 1106 Auto Shop Orientation & Service*	AU/SP/SU	2	
AUTO 1160 Electrical Systems: Theory 1*	AU/SP/SU	2	
AUTO 1140 Suspension & Steering Systems: Theory	AU/SP/SU	2	
AUTO 1150 Brake Systems: Theory	AU/SP/SU	2	
AUTO 1170 Heating & Air Conditioning Systems: Theory	AU/SP/SU	2	
COLS 1100 First Year Experience Seminar	AU/SP/SU	1	
MATH 1104 Math Concepts for Business	AU/SP/SU	3	
Semester Credits		16	

SECOND SEMESTER

Course	Term	Credits	Milestones/Progress Check
AUTO 1180 Engine Performance Theory 1	AU/SP	2	
AUTO 1240 Suspension & Steering Systems: Diagnosis	AU/SP/SU	2	
AUTO 1250 Brake Systems: Diagnosis	AU/SP/SU	2	
AUTO 1260 Electrical Systems: Theory 2	AU/SP/SU	2	
AUTO Advanced Studies Elective	AU/SP/SU	3	
ENGL 1100 Composition 1	AU/SP/SU	3	
CSCI 1101 Computer Concepts & Applications	AU/SP/SU	3	
Semester Credits		17	

THIRD SEMESTER

Course	Term	Credits	Milestones/Progress Check
AUTO 1110 Engines: Theory	AU/SP/SU	2	
AUTO 2201 Service Advising	OD	2	
AUTO 2101 Auto Business Management	AU/SP/SU	2	
COMM Elective	AU/SP/SU	3	
COMM 2204 Technical Writing	AU/SP/SU	3	
HUM Elective	AU/SP/SU	3	
Semester Credits		15	

FOURTH SEMESTER

Course	Term	Credits	Milestones/Progress Check
AUTO 2301 Auto Service Management	OD	2	
AUTO Advanced Studies Elective	AU/SP/SU	3	
AUTO 2401 Auto Parts: Management	OD	2	
AUTO 2399 Maintenance & Light Repair Shop Experience	AU/SP	2	
SBS Elective	AU/SP/SU	3	
NAT Elective	AU/SP/SU	3	
BMGT Elective	AU/SP/SU	2	
Semester Credits		17	
Total		65	

AU: Autumn Semester/SP: Spring Semester/SU: Summer Semester
Requirements subject to change.