

Effective January 29, 2018, the IT equipment & software request form is moving from a paper form to an online e-request process through the IT service portal.

The link to the portal is <https://csc.serviceprocloud.com/cloud9>

Please login with your Columbus State credentials and select “Equipment or Software Request” from the service request dropdown list, then click the submit button to start the request process.

Browse Catalog

Service Request :

Service Center:

Submit

This will take you to the next step and detailed instructions based on your request.

As always, if you have any questions about the IT equipment or software process, please contact your Executive Point of Contact listed on the portal, or contact IT Asset Management at x2035 or itam@csc.edu.

A list of the current points of contact by Executive Office is shown in the first step instructions on the online request process.