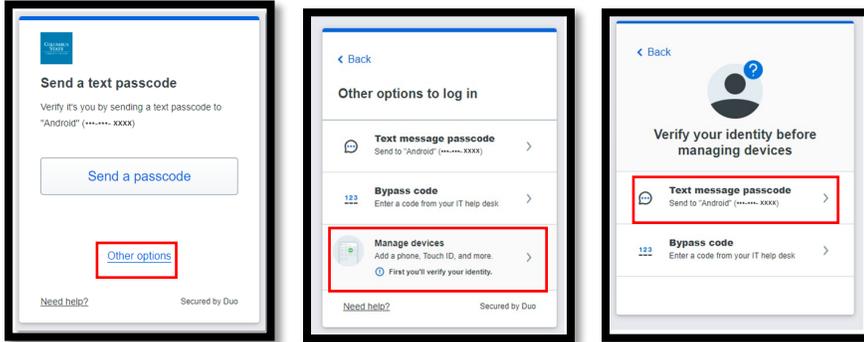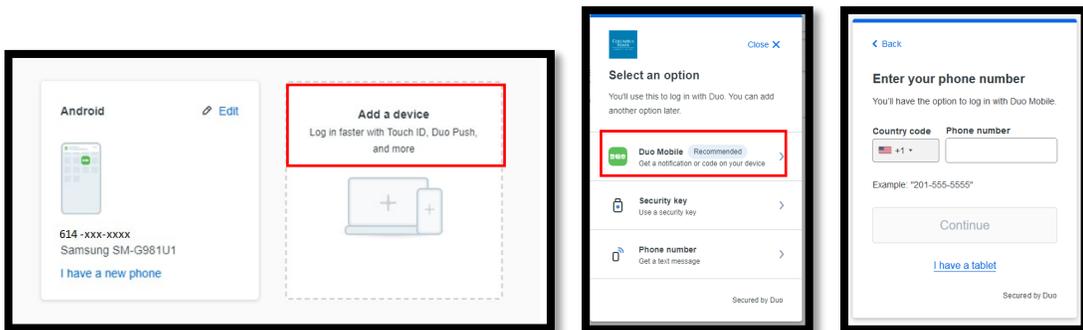**Switch to the Duo Mobile app to receive push notifications:**

1. Login to a Multi-factor authentication (MFA) protected application.
2. Click **Other options**, then click **Manage devices.** Select **Text message passcode** and enter the code that was sent to your mobile phone then click **Verify.**
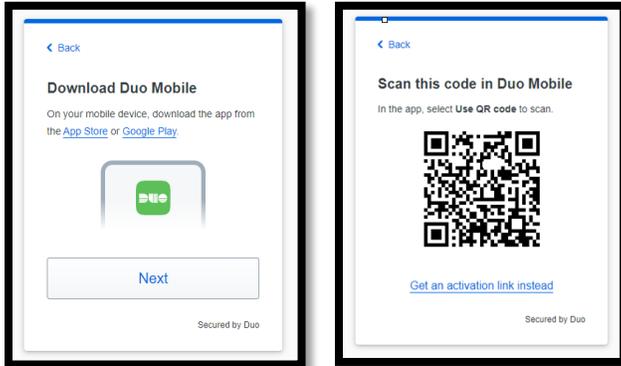
3. Click **Add a device**, then **Duo Mobile**,
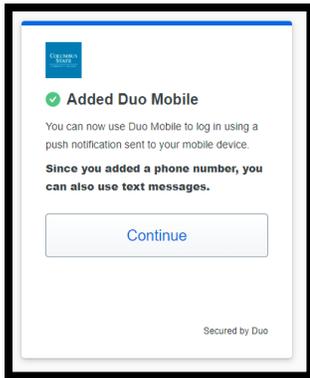4. **Enter your phone number** or select I have a tablet.

5. Confirm your phone number by clicking **Yes, it's correct.** Then click **Send me a passcode.**
6. Enter **Passcode and** click **Verify.**
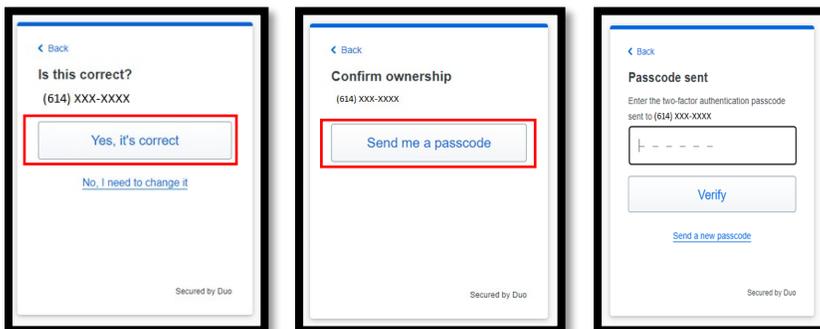
7. **Download the Duo Mobile app** or if you already have the app, click **Next** and use your camera to scan the code that appears on the Duo screen.

8. Click **Continue** to complete setup.

9. Click **Back to login** (top right corner) and open the Duo Mobile app on your device. You may see a message saying that you have a request waiting, displayed at the top of your screen.

10. Tap **Approve** to authenticate.

For IT Support contact:
Call the IT Support Center at 614-287-5050 or by email at helpdesk@cscc.edu.
Walk-in support is available in TL 116 (Computer Commons).