

Switch to the Duo Mobile app to receive push notifications:

- 1. Login to a Multi-factor authentication (MFA) protected application.
- 2. Click **Other options**, then click **Manage devices**. Select **Text message passcode** and enter the code that was sent to your mobile phone then click **Verify**.

Send a text passcode	< Back Other options to log in	0
"Anarola" (***-***- xxxx)	Text message passcode Send to "Android" (entity before g devices
Send a passcode	122 Bypass code Enter a code from your IT help desk > Text messag Send to "Android"	e passcode
Other options	Manage devices Add a phone, Touch ID, and more. O First you'l verify your identity.	/our IT help desk
Need help? Secured by Duo	Need help? Secured by Duo	

- 3. Click Add a device, then Duo Mobile,
- 4. Enter your phone number or select I have a tablet.

Android	Ø Edit	Add a device	Sel You'll anoth	ect an option use this to log in with Duo. You ter option later.	u can add		Enter your You'll have the op	phone number
		Log in faster with Touch ID, Duo Push, and more		Duo Mobile Recommended Get a notification or code on you	s >	Ш	Country code	Phone number
		+ +	٦	Security key Use a security key	>		Example: "201-55	continue
614 - xxx-xxxx Samsung SM-G981U1			Ő	Phone number Get a text message	>	ш		have a tablet

- 5. Confirm your phone number by clicking **Yes**, it's correct. Then click **Send me a** passcode.
- 6. Enter Passcode and click Verify.

Dack	< Back	< Back
s this correct?	Confirm ownership	Passcode sent
(614) XXX-XXXX	(614) XXX-XXXX	Enter the two-factor authentication passcode sent to (614) XXX-XXXX
Yes, it's correct	Send me a passcode	+
No, I need to change it		Verify
		Send a new passcode
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- COMMUNITY COLLEGE
- 7. **Download the Duo Mobile app** or if you already have the app, click **Next** and use your camera to scan the code that appears on the Duo screen.



8. Click **Continue** to complete setup.

COLLMRUS STATE	
🥝 Added Duo M	obile
You can now use Duo Mo push notification sent to y	obile to log in using a our mobile device.
Since you added a p can also use text me	hone number, you essages.
Conti	nue

- 9. Click **Back to login** (top right corner) and open the Duo Mobile app on your device. You may see a message saying that you have a request waiting, displayed at the top of your screen.
- 10. Tap **Approve** to authenticate.

For IT Support contact:

Call the IT Support Center at 614-287-5050 or by email at helpdesk@cscc.edu. Walk-in support is available in TL 116 (Computer Commons).