ONLINE SHOPPING at the COLUMBUS STATE BOOKSTORE

The Columbus State Bookstore provides a convenient online service for books and merchandise at www.csc.edu/bookstore. The online site services the Columbus Campus, Delaware Campus, and the Regional Learning Centers.

PAYMENT METHODS
The online site accepts Visa, MasterCard, and Discover credit cards, and the Financial Aid Book Allowance.

PROCESSING TIME
Online orders take 48 to 72 hours to process.

DELIVERY METHODS
1. UPS – standard UPS charges and delivery timelines apply. If you are a student using the Financial Aid Book Allowance, the UPS shipping option is available.
2. Free self pick-up from the following locations within four business days from the order date:
   • Delaware Campus
   • Dublin Center
   • Reynoldsburg Center
   • Southwest Center at Bolton Field
   • Westerville Center

Check the Hours of Operation at cscc.edu/about/rlc before picking up books at these locations. Students themselves are responsible for picking up their online order, and must present a valid photo ID (Columbus State Cougar ID, driver’s license, state ID, or military ID). Online financial aid orders not picked up by the posted deadline will be refunded to your financial aid account.

RETURNS
Customers may return purchases to the Columbus State Bookstore in person or can ship the merchandise to the bookstore at the customer’s expense. A Columbus State Bookstore receipt is required for returns. Returns are made in the original form of payment (credit card must be presented for in-store return). Please see the full return policy for more information at www.csc.edu/bookstore.

FREQUENTLY ASKED QUESTIONS
What happens if I forget my password? Click on “Forgot My Password,” and the system will generate a new password and send it to you in an email. If you do not receive an email, you will need to start a new account.

What happens if I forget my email address? You will need to start a new account with a different email address that you have never used on our website.