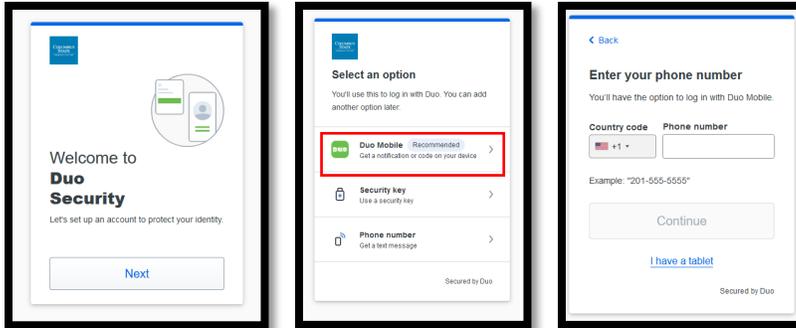


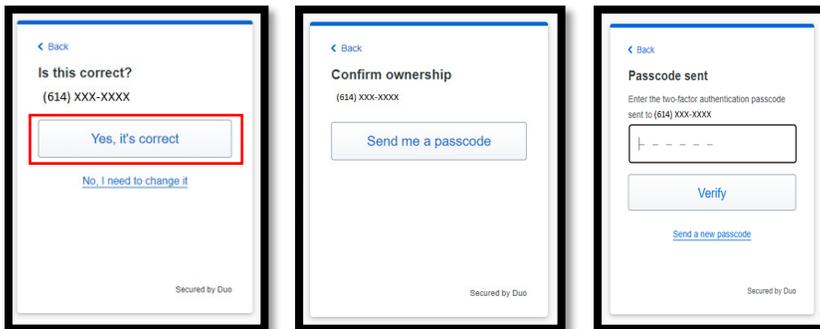
## Enrolling in the Duo Mobile App

Login to a Multi-factor authentication (MFA) protected application.

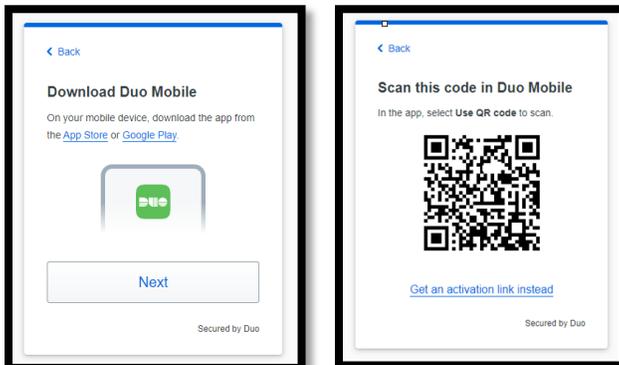
1. At the Duo MFA screen, click **Next** until you see **Select an option**, then select **Duo Mobile**.
2. Enter your phone number then click **Continue**.



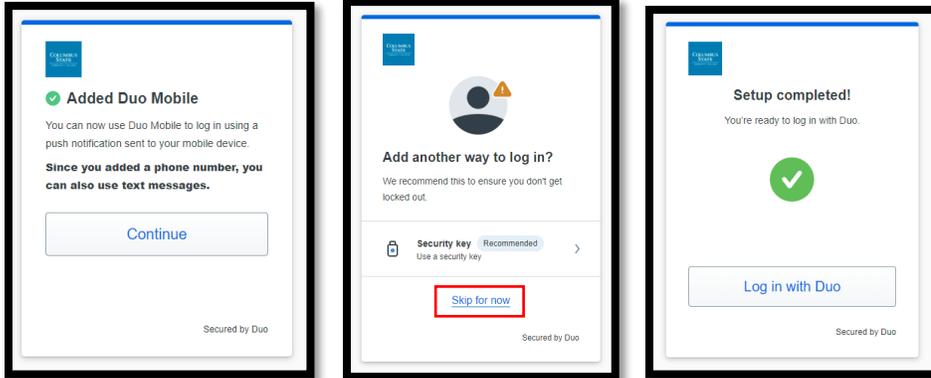
3. Verify your phone number by clicking **Yes, it's correct**. Then click **Send me a passcode**.
4. Enter **passcode**.



5. **Download the Duo Mobile app** or if you already have the app, click **Next** and use your camera to scan the code that appears on the screen in Duo.



6. Click **Continue** then click on **Skip for now**.
7. Click **Log in with Duo**.



8. Open the Duo Mobile app on your device. You may see a message saying that you have a request waiting, displayed at the top of your screen.
9. Tap **Approve** to authenticate.

**For IT Support contact:**

Call the IT Support Center at 614-287-5050 or by email at [helpdesk@csc.edu](mailto:helpdesk@csc.edu).  
Walk-in support is available in TL 116 (Computer Commons).